



IDShield monitors your Personally Identifiable Information (PII) from all angles, and if your identity is stolen, we provide full-service identity restoration to restore your identity to its pre-theft status. To help ensure that your private information remains private, our online privacy and reputation management services let you take back control of your personal data. With scanning and monitoring of social media accounts for reputation damaging images and harmful content, and full service restoration included, IDShield offers the peace of mind needed in today's digital world.

Full Service Restoration

If an identity theft event does occur, our Licensed Private Investigators will do whatever it takes for as long as it takes to restore your identity to its pre-theft status. The investigator will work on your behalf to resolve the issue by contacting the appropriate government agencies, financial institutions, credit bureaus and collection agencies.

Dedicated Licensed Private Investigators

The certification status of our team of experienced Licensed Private Investigators gives them access to exclusive databases to help identify and respond to identity threats. If your identity is stolen, one of our investigators will be directly assigned to you throughout the life of the case.

Restoration Verification

Once your identity fraud has been fully remediated to its pre-theft status, we will verify the restoration with a copy of your credit report free of fraud.

Identity Fraud Protection Plan \$3M

An Identity Fraud Protection Plan ("Protection Plan") is provided. This covers certain identity fraud expenses and legal costs as a result of a covered identity fraud event. See a Protection Plan for complete terms coverage, conditions, limitations, and family members who are eligible under the Protection Plan. A \$3 Million Protection Plan is available.

Unlimited Service Guarantee

We don't give up until your identity is restored. We're confident in our ability to help protect your identity, but no one can prevent all identity theft. If you become a victim of identity theft while a member, our industry-leading Licensed Private Investigators will do whatever it takes for as long as it takes to help recover and restore your identity to its pre-theft status. Our specialists are ready to handle your identity theft restoration needs.

General

24/7 Emergency Assistance

In the event of an identity theft emergency, we provide emergency access to live support 24/7/365, ensuring you can get help right away.

Monthly Credit Score Tracker

Watch your Experian credit score on a monthly basis with a map that shows a 12-month historic view of your credit trends from the past year – beginning when your service was first activated. Third parties use many types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

Identity Insights and Tips

Our Identity theft specialist will discuss best practices and tips on protecting your Personally Identifiable Information (PII). We will also provide you with what you need to access your credit reports as well as your Social Security Administration earnings statement to determine if anyone has been working under your SSN.

Live Member Support

Speak with live member support from 7 a.m. to 7 p.m. CT, Monday through Friday. Our Identity theft specialists are available 24/7 for covered emergencies.

Monitoring and Detection

Continuous Credit Monitoring 1 Bureau

We monitor your Experian credit report. If changes or inquiries occur, you'll receive an alert.

Address Change Monitoring

We monitor your address through the National Change of Address database and will send you an alert if a change request was made.

Dark Web Internet Monitoring

Billions of records are for sale on the dark web, so real-time monitoring is vital. Our dark web and internet monitoring provides extensive scans of online sources for identity data and sends real-time alerts if your Personal Identifiable Information is found. We scan websites and data points across the dark web to see if your data has been exposed. Keep in mind the internet addresses of suspected internet trading sites are not published and frequently changed, so there is no guarantee we can locate and search every possible internet site.

Public Records Monitoring

We offer public records monitoring of billions of public records, which monitors professional and business licenses, pilot licenses, merchant vessels, registrations (DEA, vehicle, concealed weapons, and

voter registration), residences, lease history, national property and deeds, Social Security Death Index, Social Security number verifiers, phones, aliases, criminal records, and more.

Social Media Monitoring

We scan your social media accounts to see if personal information has been exposed through image captions, posts and comments. Participants will be notified if their social content presents reputational risks such as foul language, drug references or discriminatory terms.

Auto Monitoring

Receive auto monitoring services after providing your first and last name, date of birth, address, and full SSN or last 4 SSN.

Payday Loan Monitoring

We provide non-credit loan monitoring for short-term payday or similar cash advance loans. We screen online, rent-to-own and payday lender storefronts for unauthorized activity.

Sex Offender Monitoring

Learn if a registered sex offender lives nearby and receive alerts when a new offender moves to your neighborhood, out of your neighborhood or if someone in your neighborhood becomes registered.

Telecom Monitoring

We monitor databases of more than 1.5 billion phone records for any new landline, wireless, or VOIP telecom accounts to see if any accounts have been registered with your information.

Court Records Monitoring

Searches online court records for multiple different PII elements. We search millions of criminal records across local, state and federal data sources including county courts, Department of Corrections, Administration of the Courts and other legal agencies to see if your personal information has been used.

Personal Internet Monitoring

Monitors your Personally Identifiable Information (PII) across the internet, including the surface, deep and dark web as well as online forums and file sharing sources. If an exact match of your monitored information is found, you will receive a real-time threat alert. Our monitoring services search the internet for you PII, looking for matches of name, date of birth, SSN, address, driver's license, credit & debit cards, bank accounts, passport, phone numbers, email addresses, medical data.

Sex Offender Search

Search for sex offenders within an adjustable radius of your home address, see details of those sex offenders, and receive alerts when new sex offenders move in.

Financial

Credit Freeze and Fraud Alert Assistance

A Licensed Private Investigator will assist with placing a credit freeze and/or fraud alert on your credit reports in the event of a breach or other identity theft incident.

High Risk Application and Transaction Monitoring

Monitors the largest proprietary database of new account application data to detect potentially fraudulent accounts during the initial application process, allowing fraud detection earlier than traditional credit monitoring services.

Alerts

Identity Threat Alerts

If your Personally Identifiable Information (PII) is found through our monitoring services, an identity threat alert is sent via email and through push notifications on the mobile app. If no threats are found, you will instead receive a monthly “no activity” notice.

Credit Threat Alerts

We monitor for changes or updates found on your credit reports in real time. We pull data from over 200 million files that represent nearly every credit active consumer in the United States.

Hard Credit Inquiry Alerts

Monitors your credit report for new hard inquiries. When an inquiry is made by a creditor, you will receive an alert when your Personally Identifiable Information (PII) is included on an application that requires a credit check such as when applying for a loan, mortgage, or credit card. Events leading to a hard inquiry include applying for a bank/credit card, auto loan or lease, student loan, business loan, home equity loan or mortgage loan, installment loan, recreational merchandise loan, retail loan, utility query or rental query.

Data Breach Notifications

Provides links to large and high publicity data breaches.

Unlimited Consultation

Identity Consultation Services

Provides access to consultations on an unlimited number of identity related issues or concerns with an identity theft specialist when you have questions about a recent data breach, an identity-related issue or any other concern, such as receiving a suspicious email or phone call. We can also offer tips on proactively protecting your personal information. You don't have to be a victim of identity theft to take advantage of consultation services..

Lost/Stolen Wallet Assistance

We will provide guidance and work with you to review what may have been lost or stolen. Our Licensed Private Investigators will conduct an investigation using their access to special databases to determine if there was any misuse of your identity as a result. If any discrepancies are found, a dedicated Licensed Private Investigator will open a restoration case.

Medical Data Reports

We provide links to sources of medical data reports that you can pull to review for inaccurate or potentially fraudulent information. If there are any questions, our identity specialists are available for consultation.

Family

Child Monitoring

With our Family Plan, we'll monitor dependent children, up to 10, under the age of 18. Participants receive an alert if their child's SSN is used to create any new accounts or included in credit applications, loans, court documents, etc.

